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Primary Care Connect

THE WEEKLY PRIMARY CARE UPDATE FOR
HAMPSHIRE AND THE ISLE OF WIGHT

Issue 13 | 25 August 2021

Dear colleagues,

So far, we have given nearly 2.4 million doses of the COVID-19 vaccine in Hampshire and the Isle of Wight - 1.3million first doses and 1.1million second doses.

This is an incredible achievement and something we should all be very proud of.

As we know, 16 and 17 year olds have now been added to cohort 12. There is real concern that when they return to school or college in September, the virus will be transmitted more widely. It is therefore a high priority to offer the vaccination to those aged 16 and 17. In Hampshire and the Isle of Wight there are about 35,000 people in this age bracket.

We are being asked to offer one dose of the Pfizer vaccine to this group across the Hampshire and the Isle of Wight Integrated Care System (ICS) footprint and to have



vaccinated as many as possible by 1 September.

So far, we have vaccinated more than 12,000 people in this age group (approximately 35%) which is fantastic.

PCNs have been asked to prioritise this group for vaccination and will have run reports to identify individuals and invite them to existing clinics or put on additional clinics to meet the demand.

We are being asked by the regional team to report daily which sites are offering vaccinations to this group and whether it is a walk-in or a booked clinic.

To avoid repeated requests to you for this information, please could you [complete the fields in this simple table](#) for the 20 to 30 August inclusive and return to SVOC so information can be uploaded onto the national site finder.

By having a week's worth of information, the SVOC team will be able to provide the daily feed of information that is being asked for reducing the administrative burden of this request to our PCN sites.

COVID-19 booster programme

We have all been planning to start the COVID-19 booster vaccination programme from 6 September for all people in cohorts 1-9. This remains the plan that we are currently working to.

We are told the Government is waiting for the JCVI to make its recommendation about the need for a booster and who would benefit from this.

Our advice remains that we would plan for a start date of the 6 September and include everyone in cohorts 1-9, but be flexible in those plans as they are subject to change.

I hope this information is of interest and useful - thank you all for your continued hard work.

Dr Nigel Watson

Clinical lead - COVID-19 vaccination programme – Hampshire, Southampton and Isle of Wight Clinical Commissioning Group

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AccuRx Florey Plus



All GP practices in Hampshire and the Isle of Wight will shortly have access to the AccuRx Florey Plus service. This will be an addition to the current AccuRx offer.

Following the introduction of the NHS England Blood Pressure at Home (BP@Home) service across primary care, there is a need to provide an effective digital solution to improve the efficiency of the service and the patient experience.

The requirement to offer BP@Home monitoring, combined with other local interest in the AccuRx Florey Plus Service has informed the decision to extend the present

AccuRx provision within primary care. This currently offers a limited number of Florey services, including smoking cessation, alcohol consumption, BMI and COVID-19.

The other additional templates included in Florey Plus are:

- Blood Pressure Monitoring
- Blood Pressure 7 Day Monitoring
- Health Check
- Depression PHQ-9
- Anxiety GAD-7
- Combined Oral Contraceptive Pill
- Progesterone-Only Pill
- Diabetes (Pre Appointment)
- Ethnicity
- FRAX

The Florey Plus surveys will operate in the same way as the existing Florey provision, with patient text responses entering into the GP record as free text, or as SNOMED coded data.

The addition of the Florey Plus functionality will happen automatically and practices will not be required to carry out any local configuration steps. Moreover, the process is the same as the existing Florey service, therefore it is hoped that no in-depth user training will be required.

It is hoped that practices can begin using the Florey Plus survey templates as part of your day-to-day operations and that they will bring you the benefits of robust patient monitoring, ease of access to SNOMED coded data and supporting long term condition management and annual health checks.

**NHS Diabetes Prevention Programme –
process for referring people aged over 80
years**



In advance of procurement of Framework 3 of the NHS Diabetes Prevention Programme, entry requirements for the programme have been reviewed.

The process for referring people aged over 80 years is being updated to support appropriate consideration of the risks and benefits of referral to a programme likely to result in weight loss.

This aligns with processes for the new NHS digital weight management service. There continues to be no age limit for the programme.

The referral form has been amended: Where the patient is over 80 years – tick the following box to provide written confirmation that you consider the benefits of the programme to outweigh any potential risks associated with weight loss for the individual.

For people already on the programme or currently paused or deferred, no retrospective confirmation from general practice will be required.

Providers will be reminded to ensure that goal setting, particularly in relation to weight loss in participants aged over 80 years, is appropriate to an individual's circumstances.

Interim flu and COVID-19 booster communications toolkit



NHS England and NHS Improvement's (NHSEI) South East regional team has provided an [interim flu and COVID-19 booster communications toolkit](#).

The national Public Health England campaign is due to launch in early to mid September, and so this interim toolkit provides practices with messaging to support until then.

The toolkit includes suggested website copy, social media assets and links to other national resources.

August bank holiday assets available



With a Bank Holiday coming up (Monday, August 30), the Communications and Engagement Team have created two communications templates.

One set is to remind people to order repeat prescriptions and the other is to support with messaging for services available over the Bank Holiday:

Repeat prescriptions Twitter 1
Repeat prescriptions Twitter 2
Repeat prescriptions Facebook 1
Repeat prescriptions Facebook 2
Bank Holiday Twitter
Bank Holiday Facebook
A4 poster which can be edited

Here is some wording which may be useful:

Phone message 1

Hello, unfortunately we are closed today as it is a Bank Holiday. To find more information about services available to you, visit our practice website **{insert details}** or our Facebook page **{insert details}**. Alternatively you can call NHS 111. Thank you.

Phone message 2

Hello, unfortunately we are closed today as it is a Bank Holiday. These pharmacies are open today **{insert details}** The **{Walk-in centre/Urgent Treatment Centre/Minor Injuries Unit is open from xx to xx}**. Alternatively you can call NHS 111. Thank you.

Practice website message

Dear patient,

The practice is closed today as it is a Bank Holiday (Monday, August 30, 2021). If you need help there are a number of options available to you:

Pharmacies

Here are the pharmacies open in our area and their contact details **{insert details}**. They can help with minor illnesses, headaches, stomach upsets and bites and stings.

Walk-in centre/Urgent Treatment Centre/Minor Injuries Unit

You can go to **{insert name and opening hours}** for help. They can help with sprains, cuts and broken bones.

NHS 111

Visit 111.nhs.uk or call 111 if you're feeling unwell, you need advice or you're not sure what to do and an advisor will direct you to the right service for your needs.

Emergency department

If you are experiencing heavy blood loss, choking, have signs of a stroke, are finding it hard to breath or think you're having a heart attack, then call 999.

The practice will be open again from Tuesday at **{insert time}**.

Thank you.
From the team.

New training opportunities available



Please check the GP portal for the latest training opportunities.

Added this week: Senior General Practice Leadership Programme

How to submit a story for the bulletin - we want your news!



Welcome to our new-look bulletin - we hope you are finding it useful!

If you have any content you would like to see included in Primary Care Connect then we would love to hear from you.

When you submit a story please provide the following:

- **A short headline**
- **A few paragraphs to say what the story is**
- **Clearly include any links or documents that accompany the piece**
- **A suitable image or a suggestion of the type of image to go with the piece**

Deadline for content is **midday Tuesday**. Items submitted after this will be considered as to whether it needs to be included in the following day's bulletin, or if it can be held for an extra week.

Please send content to hsiccg.gpportal@nhs.net

Primary Care Connect Portal

Wessex LMC

NHS England bulletin

